



Certificate of
Quality Product Guarantee
\$85,000

In the event the cord blood unit stored with AlphaCord is used in a stem cell transplant and fails to engraft, we will pay up to \$85,000 toward the cost of procurement of an alternative stem cell source.*

Authorized AlphaCord
Representative

Date

We go above and beyond; no other company matches our commitment to families or the quality of newborn stem cell storage we provide. With over a decade of continuous investments in newborn stem cell research and regenerative medicine, we stand by our promise to our AlphaCord families with the added security of a guarantee. If your cord blood stem cells stored with us are prepared for transplant and fail to engraft, we will provide up to **\$85,000** towards acquiring another source of matching cells.

*Certain conditions & restrictions apply. Contact one of our Client Services Representatives for more details.



Our
\$85,000
Guarantee

AlphaCord's

Quality Guarantee : Terms & Conditions

If your child's cord blood, processed by and stored with Alpha Cord, LLC (We, Us, Our) is used in a stem cell transplant and fails to engraft, According to the following, We will pay up to \$85,000 towards the costs of procuring an alternate source of stem cells if written orders by the patient's treating, licensed physician are issued to do so and it is approved by the appropriate hospital review board(s).

This guarantee is not meant to be applied toward any of the patient's costs that are, or should be, reimbursed by any Third Party Payor, including but not limited to, Blue Cross/Blue Shield, Medicare, Medicaid or other commercial insurance companies. Before making any payments under this guarantee, We must have proof, in writing, that all of the patient's third party payers have been notified and have declined coverage for the collection, storage or transplantation of your cells processed by Us. If the patient's stem cells do not engraft, no payments under this guarantee will be made unless We receive signed statements from the treating transplant physician(s) verifying the transplant did not engraft. These statements must provide adequate details and all supporting laboratory reports.

Before any payments are made in conjunction with the terms of this guarantee, the cord blood sample, must have been collected in Our collection kit, delivered and processed by our Laboratory within the standardized processing and storage guidelines set by Us, and meet all the qualifications for a viable cryogenic cord blood sample.

In order to qualify for this guarantee, all account(s) you have with Us must be current and paid in full; the stem cells We processed must have been released to a medical facility that has a qualified Institutional Review Board for cord blood stem cell engraftments and must have been infused into the patient by a qualified and licensed transplant physician. In order for this guarantee to apply to you, the cells must not have ever been expanded, undergone cell section or otherwise have been manipulated in any way; they must contain at a minimum 3×10^7 TNC (total nucleated cell count) per kilogram; they must contain at least 2×10^6 CD 34+ cells per kilogram; it must not have been used in conjunction with any other sources of cells including but not limited to other cord blood or bone marrow.

Before making any payments under this guarantee, We must have adequate written proof the sample was not used in any experimental procedures including those defined by the patient's insurance carrier as experimental; the sample was not used in conjunction with any investigational drug or therapy. We will review all relevant records we require and it is in Our sole discretion to determine whether or not all of the above terms were adhered to and if engraftment did or did not occur. Any and all payments made by Us under this guarantee are made at Our sole discretion and subject to, but not limited by the terms set forth herein. This guarantee is not available in State's which prohibit such guarantees or if the patient's cord blood processing and storage was paid by a third party.

